

the human energy company™

Chevron



investing in communities report
Bangladesh 2021





executive messages



Eric M. Walker
President & Country
Manager – Chevron
Bangladesh

On behalf of Chevron Bangladesh, I am honored to share our 2021 Investing in Communities report.

Chevron’s global business is evolving as we look ahead to a lower-carbon future while meeting the expanding energy needs of a growing world. We know different countries are following different paths towards global net zero, and Bangladesh is no exception. As the nation moves towards becoming a middle-income country by 2026, we have a critical role in delivering the energy which drives progress while also responding to society’s demands for reduced emissions.

We are optimistic that the power of human creativity, imagination and ingenuity will help us continue to meet our objective of delivering affordable, reliable and ever-cleaner energy to the nation. These are the same qualities that will also help strengthen the communities where we work and live, particularly as they recover from impacts of the COVID-19 pandemic.

The stories we share in this publication demonstrate how Chevron has contributed to Bangladesh meeting its UN Sustainable Development Goals during 2021. Although 2021 was another difficult year with the pandemic, we have used our 26-year legacy of empowering people in Bangladesh through partnerships and collaboration to meet those challenges head on.



Muhammad Imrul Kabir
Corporate Affairs
Director – Chevron
Bangladesh

At Chevron, we strive to empower people to improve their lives, achieve their aspirations and meet their full potential. Since the start of the COVID-19 pandemic, our support to communities on health, economic development and education has been more important than ever.

Through our social investment programs, Chevron Bangladesh has put decades of work into strengthening our neighboring communities and building their resilience. The Chevron team has worked side-by-side with our NGO partners and community leaders to meet social and economic challenges head-on, and we believe this has helped us all weather the shocks associated with COVID-19 better than would have been otherwise possible. We are extremely proud of our long-term collaborations with our NGO partners, all of whom have pivoted their programs to effectively respond to the challenges of the last two years.

Chevron Bangladesh’s success is underpinned by our collective efforts to maintain a strong social license to operate and be a true “partner of choice”. The stories we present in this publication are snapshots of the important work we have done over the past year to increase incomes, improve health, enhance education outcomes, and bolster economic inclusiveness and employability. This is the true essence of what we do at Chevron to create prosperity now and for the future, and I, for one, could not be prouder of all that we have achieved despite the extraordinary circumstances. We rose to the challenge, and I’d like to thank all our partners, key stakeholders, employees ... and above all, the community members who made this possible.

in this report



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chevron in Bangladesh

Chevron is one of the world's leading integrated energy companies, involved in virtually every facet of the energy industry. Through Chevron's subsidiaries in Bangladesh, the company operates three fields in the northeast of the country. Chevron is the largest producer of natural gas, accounting for over 55% of total domestic natural gas production. Our facilities also produce about 85% of the domestic condensate production. Condensate is liquid hydrocarbon produced with natural gas. Chevron Bangladesh has achieved a remarkable safety record, managing its operations with a workforce that comprises about 95% Bangladeshi nationals. We work with communities across our operations, building long-term partnerships that foster economic development and lasting benefits to them.

Chevron is working on projects to harness the country's natural resources for its future energy security. For all our operations, we strive to demonstrate our commitment to safety and operational excellence, which are among Chevron's core values. Innovative technology plays a key role in helping us deliver affordable, reliable energy that fuels human progress and economic growth. The technologies we deploy are not only cost-effective, but also help us recover additional resources from our existing fields.

Corporate Social Responsibility is a core value of Chevron's global business practice. In Bangladesh, Chevron has been investing in social investment programs since 2000. Our community development initiatives focus on economic development, education, and health.



bibiyana

Chevron operates the Bibiyana Field in Block 12.

- 1995** PSC signed
- 1998** Field discovered
- 2007** First production; now largest producing gas field in Bangladesh
- 2009** Independent reserve redetermination studies confirmed field contains more reserves than originally assessed
- 2012** Final investment decision reached on Bibiyana Expansion Project, the largest foreign investment project in Bangladesh's history
- 2014** Expanded capacity of plant, increasing production in 2015 by 300 million cubic feet, including two gas-processing trains, additional development wells and an enhanced liquids recovery facility
- 2015** Liquid recovery facility started up
- 2021** Twenty-seven wells

jalalabad

Chevron operates the Jalalabad gas field in Block 13, which is currently the third-highest gas producer in Bangladesh.

- 1995** PSC signed
- 1999** First production
- 2014** Three more wells drilled
- 2021** Eight wells

moulavi bazar

Chevron produces natural gas from the Moulavi Bazar gas field in Block 14.

- 1995** PSC signed
- 1999** Field discovered
- 2005** First gas
- 2008** 3-D seismic survey completed
- 2012** First production from two new wells
- 2021** Seven wells

in the community



we're proud to empower the people where we live and work

Chevron Bangladesh invests in activities and programs that focus primarily on economic development, education and health care, reaching thousands of people in northeast Bangladesh.

We carry out most of these projects in partnership with leading nongovernmental organizations.



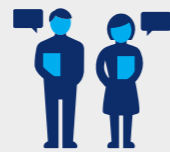
village development organization big facts



110
registered village cooperatives



56%
women executive committee members



4,068
members



~20,000
participants

about jibika

Launched in 2015 and implemented by BRAC, the Jibika project under the Bangladesh Partnership Initiative (BPI) promotes entrepreneurship for the sustainable income growth of low-income and marginalized farming households around Chevron-operated gas fields. Phase 1 of this project successfully modified Village Development Organizations (VDOs), which later received registration from the Department of Cooperatives. BRAC and its implementing partner, the Institute of Development Affairs (IDEA), have also facilitated intensive community training on leadership, funds management, cattle rearing and vegetable gardening; the development of value chains and local service providers; and more. Between 2015 and 2019, approximately 20,000 people have benefitted from Jibika.

Following the successful completion of Phase 1, the next phase will further strengthen the governance and management of the Jibika cooperatives and help them achieve long-term sustainability by 2022. The total membership of Jibika VDOs now stands at 4,068, including 992 new members. Approximately 57% of the VDO members are women, while 56% of the executive committees are led by women. Jibika Phase 2 has held capacity development training on fund management, business planning, leadership and accounts management. VDO members have successfully established six joint ventures. In addition, ten VDOs now have a digitized management system to facilitate their transparency, governance and compliance.



indomitable henna



henna

Henna, armed with a tenacious spirit, knows what it means to struggle and succeed against the odds. She lives near the Surma River with her fisherman husband and four children. However, silt buildup and river pollution had a significant effect on the family's earnings from fishing. The situation is exacerbated during the dry seasons, making it difficult for them to make ends meet. In dire need of additional earning opportunities but unable to find anything to match their limited skill sets, the family was just a few steps away from begging for alms on the streets.

Under Jibika, Henna received training that set her family free

Determined to break free from her family's money woes, Henna joined her local VDO back in 2016. Under Jibika, she received training on beef fattening and borrowed startup capital from the VDO to start her venture. With assistance from the project, Henna bought a manger and feed and built a barn for the cattle. Since then, she's never looked back.

With help from Jibika staff, Henna is cultivating her best life

Today, she owns two bulls, three cows and a calf. Henna sells her cows for a profit of around 30 to 50%. A calf she bought three years ago recently sold for 122% over the buying price. To keep up with the latest news and improvements in feed, treatment, vaccinations and other resources for her cattle, Henna receives regular consultations and support from project staff.

Branching out from the movers and shakers

Henna has not limited herself to the beef-fattening trade. In winter, when the river is dry, she plants, grows and cultivates a

range of organic vegetables along the riverbank. Her customers pre-order tomatoes, mustard, gourds, kidney beans, coriander and other vegetables on a regular basis. These healthy, home-grown foods also meet her family's nutritional needs all winter.

Jibika nurtures many success stories

Henna also received leadership training from the project and prides herself on being an empowered woman who is on an equal footing with her male counterparts. Though she is part of a rural milieu that is still largely male with traditional, conservative values, Henna confidently works alongside men. She goes to the market on her own to buy and sell her cows and does not shy away from bargaining for a fair price. She now has her own brick home with electricity and a motor pump, and her children are studying in school.

Another Chevron success story? Most definitely. Or, as Henna puts it:



Henna
Cattle farmer

“Even a few years ago, I was completely dependent on my husband and didn't know how to survive. Our income couldn't keep pace with our increasing needs. Now I know what I'm capable of. With my VDO behind me and my family's rock-solid support, the possibilities are endless.”

water, water everywhere, and not a drop to drink



bohor

The struggle for life and water is intrinsically intertwined. However, the fight for water was part and parcel of daily life for the members of the Bohor Colony Beli VDO, based in a hilly community of Sylhet. Eighteen families reside around the slope of the hills, and the VDO has 42 members.

The hills are as high as six-story buildings, which made it impossible to install a conventional well or a tube well to ensure a regular supply of water. Residents had no choice but to climb down to borrow water from their neighbors. VDO President Rabeya said, “That was the most difficult time for us all. We went out every day in search of water. If we needed ten pitchers, we were lucky to get three.” Due to the scarcity of water in the area, residents could bathe, do laundry and mop their floors barely once or twice a week. More crucially, with the onset of the pandemic, washing one’s hands frequently and maintaining diligent hygiene and sanitation protocols were a matter of life and death. But that wasn’t all. Lugging heavy, water-filled pitchers up the hill was literally back-breaking work, especially during the rainy season. There were some who frequently slipped and fell while trying to balance their water pitchers up the slippery slopes.

“When the well’s dry, we know the worth of water.”

—Benjamin Franklin

The only solution was one neither the VDO nor the community could afford – a deep tube well with a submersible pump. Jibika, armed with a vision and mandate to create sustainable village cooperatives, recognized the issue as a barrier to development. So, when a few VDO members reached out for support in 2019, Jibika staff were only too willing to lend a helping hand. The project stepped in, contributing in the form of BDT 80,000 (\$940). The VDO contributed their own matching fund to install the tube well and submersible pump, bringing an end to their daily struggle for water.

Now, every individual household in the community gets running water

VDO members have formed a three-member committee and follow a roster to run and maintain the pump and collect water. To prevent water in the pump from running out and to maintain its long-term functionality, each household is allocated water three days a week. Residents store the water to run their activities for the rest of the week. Any repair, maintenance or servicing work is funded by household contributions collected by the committee. This initiative has promoted leadership, cooperation and a sense of accountability among VDO members, all qualities that are essential for an institution to thrive and be sustainable.

This simple water pump has had far-reaching impacts on the lives of the Bohor Colony Beli VDO members, along with the community at large. The now easily-accessible water supply helps residents accomplish their daily household chores. It has also proved to be an unexpected boon by providing an alternate income stream. They are now able to cultivate vegetables on the dry and hard terrain – a distant dream only a few years ago.

woven dreams



monipuri

Shubhra is from a Manipuri indigenous community near Chevron’s Moulavi Bazar Gas Plant. She’s always believed that women should earn their own living and be financially solvent. However, being a middle-aged homemaker in a family of four, she did not have the guidance or the support she needed to get a job or start her own venture. Or, as she puts it:



Shubhra

VDO secretary

“I desperately wanted to work but couldn’t find a job, and I didn’t have enough savings to start a business.”

Resigned to the possibility that her dreams of financial independence would remain unfulfilled, serendipity stepped in. Shubhra heard about job training offered by the project.

Shubhra enrolled with the VDO with much hope and anticipation. She signed on for leadership and other training to bolster her confidence. Gradually, she became the secretary of her VDO and envisioned success not just for herself, but other women in the community, too.

Shubhra had the vision. What she needed was the right partner for a joint venture.

It was then that the idea struck her: Why not start a handloom-based business that promoted local, traditional handicrafts that could also provide an income-earning stream for women in her community? The handloom industry is one of Bangladesh’s oldest cottage industries, with each community having its own signature weaving designs and techniques. A large wooden handloom called a “Chiruni Tant,” or comb handloom, was deemed to be perfect for this venture. However, it called for an investment that one or two individuals could not afford. The

circumstances were tailor-made for a joint venture that could potentially attract co-investors.

Jibika saw benefits for everybody involved.

Fortuitously, Jibika had just embarked on a new phase of brokering joint ventures. Initially, a VDO’s only source of income was its earnings from loan disbursement. So, during the Jibika Project’s second phase, it launched a joint-venture concept to equip VDOs for long-term sustainability beyond the lifespan of the project. The new concept identified opportunities, provided seed funds for assets, and motivated and trained promising VDO members to take up their ventures. These members and the VDO then come to a formalized agreement to run the enterprise and share profits. Opportunities are identified, seed funds are provided for assets, and potentially promising VDO members are motivated and trained to take up the venture. An agreement is then formalized between these members and the VDO to run the enterprise and share profits.

The advantage of these initiatives is two-fold: They diversify the VDO’s revenue streams while creating alternative livelihood opportunities for VDO members and the community at large.

The enterprise known as “Shwapno Komol Monipuri Tant” is one of the most promising joint ventures among Jibika’s slew of projects. This is an endeavor spearheaded by Shubhra, VDO secretary; Lakhindar, cashier; Ruma, member; and the VDO itself. They purchased the handloom with funding from the project and hired six people to run it. 20% of the profit earned is distributed among the VDO. The remainder is divided among the three proprietors.

“Seeing the three of us profiting from the venture, others are now quite interested in what we’re doing. Armed with the training and skills acquired from our enterprise, Ruma, one of our partners, has started her own handloom business while working with us at the same time.”

Through their creativity, formidable skills, entrepreneurial spirit and sheer tenacity, Shubhra and her two partners have established themselves at the helm of a thriving enterprise. They are shining examples to their female peers of the income potential just waiting to be tapped into by women-owned and operated ventures. As proved by Shubhra’s quote above, other women are becoming inspired and emboldened to take their financial futures into their own hands.

By turning their visions into viable ventures for financial independence, female trailblazers in Monipuri will give hope to so many others who long to reap the financial rewards of striking out on their own. The wheels have already been set in motion. From here on out, successful female-run enterprises will prove exhilarating, profitable paths for the women of Manipuri and surrounding areas.

A few terms to know

Phanek: A traditional Manipuri handwoven garment, similar to a sarong or wraparound skirt. It is usually found in flat colors or stripes and mostly worn with a mini-blouse and upper cloth.

Gamcha: A traditional thin, coarse cotton towel, often with a checked and/or striped design.

embracing technology



digitization

Phase 2 of Jibika introduced digital technologies to improve transparency and governance of VDOs. Ten Jibika VDOs have been digitized thus far, with each being provided a laptop to facilitate the process.

The built-in software covers many different areas

- Executive committee membership lists
- Personal and financial profiles of members' share purchases
- VDOs' consolidated financial records, including total savings
- Loan distributions and more

With each financial data entry, the software calculates the numbers, automatically removing the scope of manual calculations and errors. It prepares reports required for audit, which can be downloaded at any time, thereby eliminating tedious manual work.

This digitization is expected to have a multidimensional impact

Given that the software provides an interface to the Department of Cooperatives to monitor the VDOs' financial records from their offices, it will significantly improve oversight capability. This will result in broadening the scope for better service delivery.

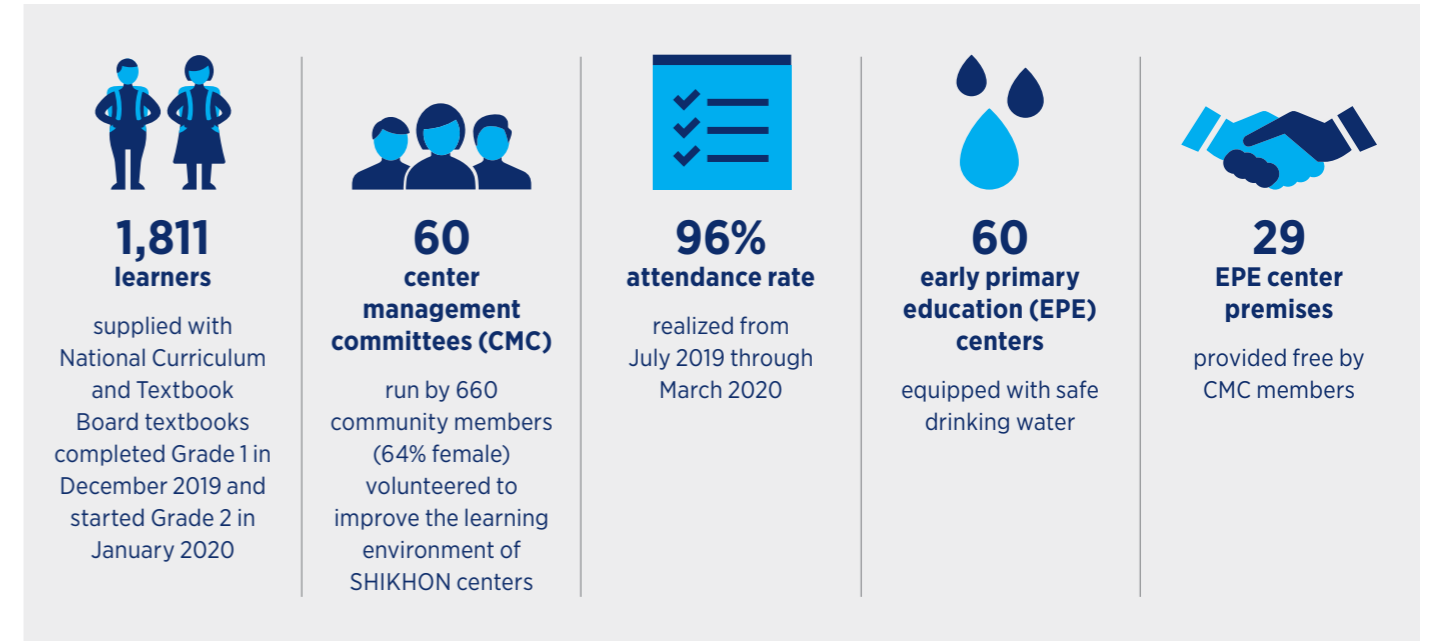
The impressive program outcomes open the doors to a brand-new digital future. Essentially, this is a story of empowerment and endless possibilities. And with Laila learning to use a laptop for the first time, the sky is the limit.



Laila

VDO secretary, expressing wonder when touching a laptop for the first time

"I never thought I would be able to use a computer. I used to avoid the laptop, thinking I might break it. Now that I have seen how it works, I feel confident to learn and use it for my cooperative."



education is an investment in everyone's future

Together with Save the Children, Chevron Bangladesh is proud of what the SHIKHON project has achieved during the past 12 years. Education is one of the greatest advantages a child can be equipped with in this life. Ultimately, it affords them opportunities for a higher standard of living and creates endless possibilities instead of limitations. That's the kind of future today's children deserve, and we are thrilled to help play our part in making it happen.

We've invested in making education accessible to even the most at-risk children

Education remains a life-changing experience for youth the world over. A collaboration between Chevron and Save the Children, the SHIKHON project has been a critical safety net and springboard to success for local children since 2009. Over the past 12 years, SHIKHON has provided access to nonformal primary school education to more than 4,000 at-risk, out-of-school children. It trained 135 teachers and established 135 Early Primary Education (EPE) centers or one-room schools in 81 villages near our areas of operation.

SHIKHON gave children aged 5 to 7 years old the education building blocks needed to transition into the Bangladesh national school system and continue their onward learning journey. The holistic approach included health interventions such as vision screening and access to safe drinking water that address common barriers to effective learning. Importantly, SHIKHON empowered parents to take an active interest in their child's learning and development and provided meaningful employment in communities.



Moni
teacher

"By working as a teacher here, I have earned respect and reputation in my community. I am bearing the treatment cost of my sick father, supporting my family financially and providing education expenses of my younger brother and myself too. SHIKHON project is a way for me and my family to live with dignity. I am grateful to Chevron, Save the Children and to the SHIKHON project."

a game changing initiative during the COVID-19 pandemic



The COVID-19 pandemic hit Bangladesh in early March 2020, and it was only a matter of time before it spread nationwide. As with many other places in the world, the virus had serious impacts, both on human health and on socio-economic indicators as well. The Government of Bangladesh indefinitely shut all educational institutions soon after the first few cases were identified. In response to the government directive, the SHIKHON project terminated all activities across its centers.

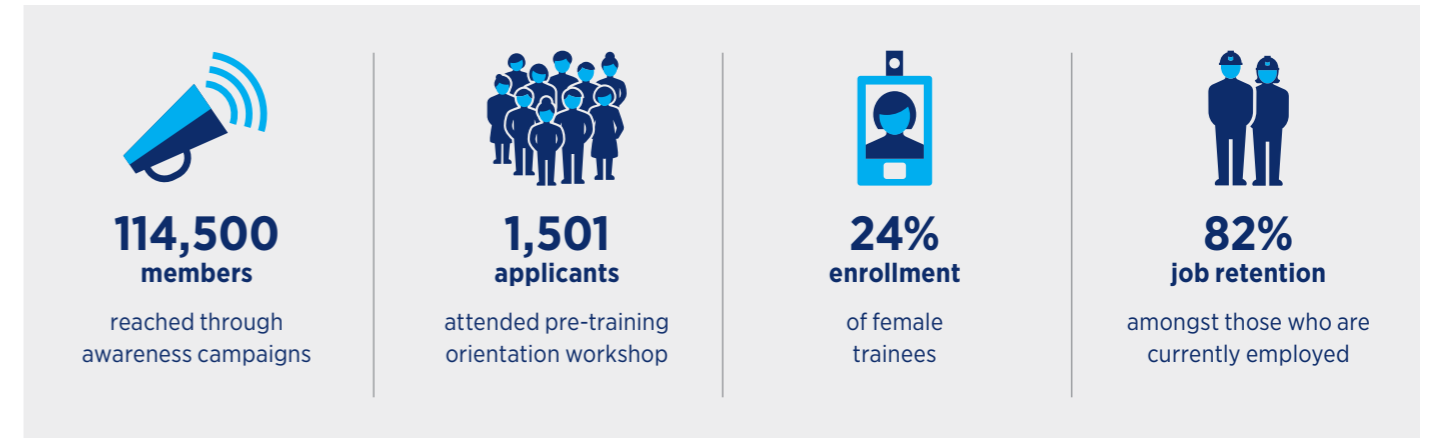
This lockdown presented a huge challenge for children at home, most of whom do not have access to computers for online learning. Moreover, given that many of the parents were illiterate themselves and were unable to support and guide their children, they had no recourse but to spend idle hours at home. SHIKHON staff and teachers had legitimate concerns that momentum would be lost and both children and parents would not have a vested interest in continuing their education in the long run. These fears were duly conveyed to Center Management Committee (CMC) members and parents alike.

four small study support groups taught everybody a good lesson

The North Lamua SHIKHON Center teacher started four small study support groups in the courtyard with eight students per group. Health protocols were followed, with all students wearing masks and maintaining social distance at all times. They also washed their hands prior to the start of each session. A temporary hand-washing facility was installed and the teacher carefully guided students on the proper washing technique. Parents were reassured that their children were benefitting from the best of care.

refinements to the model served students well

This model was replicated by other SHIKHON centers with equally successful results. Implementation of this model prevented mass dropouts and partially mitigated the education gap resulting from the time lost. Clearly, the entire undertaking demonstrated how making adjustments to the SHIKHON education model under challenging conditions proved advantageous for the holistic development of the students.



uttoron

In 2015, Chevron signed a Memorandum of Understanding (MOU) with the Asian Development Bank (ADB). Under the umbrella of the government of Bangladesh's Skills for Employment Investment Program, sponsored by ADB and administered by the Ministry of Finance, the aim of this partnership was to enable 1,400 community youths near Chevron's operational areas in the Sylhet region to access high-quality training programs in the light engineering, construction and ready-made garment sectors.

In 2016, as part of the BPI, Chevron launched "Uttoron - skills for better life," a three-year project with Swisscontact to facilitate the delivery of training and link trainees with reputable employers in the region. Phase 1 of the project closed in July 2019: awareness on skills training had been delivered to 53,000 community members, and of the 1,462 graduate trainees (21% female), 70% had attained employment.

Uttoron launched Phase 2 in August 2019, with three interconnected components that aim to make a sustainable contribution to the skills development sector of Bangladesh:

- Component 1:** Provide skills training to 2,000 youths in the Dhaka and Sylhet divisions.
- Component 2:** Establish a permanent facility to provide youths in Sylhet better access to training opportunities.
- Component 3:** Introduce internationally standardized, advanced welding training in Bangladesh in collaboration with the government and upgrade a government training institute.



In line with these program objectives, the project identified current skill needs in a bid to select high-demand industry trades. The project also has a unique trainee selection model that ensures a drop-out rate as low as 1.4%. Though COVID-19 led to suspension of training for eight months during 2020-2021, to date, Uttoron has successfully enrolled 1,049 trainees for training in eight different trades in the Dhaka and Sylhet divisions, and 424 trainees have graduated.

A key highlight of Uttoron Phase 2 has been the validation of the Packaging and Finishing Operation (PFO) trade by the National Skills Development Authority (NSDA). This achievement has enabled the project to make a sustainable and long-term effect in the national skills sector. The PFO trade is the first of its kind that focuses on creating a skilled workforce for Bangladesh's packaging industry. Swisscontact has also signed an agreement with the Sylhet City Corporation to facilitate the set-up of a permanent training institute in Sylhet, aiming to provide training to 800 youths per year in electrical installation and maintenance, plumbing and pipefitting, welding, and housekeeping.

empowered milad



milad

Milad's day starts at 6:00 a.m. Work starts at 7:00 a.m. During the day, he hardly has time to check his cell phone.

Life has taken a turn in the last year. Milad is from a village near Chevron's Bibiyana Gas Plant. After passing his Grade 10 religious exams, he was forced to stop his education to support his eight-member family. But when he heard about Uttoron's training program, Milad seized on the opportunity to improve his family's living standards. He is a recent graduate of the PFO trade, a newly introduced curriculum under the Uttoron project. Milad is now employed at a biscuit factory as an assistant packaging operator.

chevron training changed his life

"I initially worked for one year at a ready-made garments factory in my union," said Milad. "The salary was poor, and they never paid on time. So, I took a leap of faith and quit. Then I signed up for the Uttoron training program. Unfortunately, soon afterward it shut down due to the pandemic. But when training resumed



Milad
assistant packaging operator

"I can buy groceries for my family, provide coaching fees for my younger siblings and still have enough to spare for my own needs. My family is happy and proud."

after seven months, I decided to complete it. By the end of the course, I had also attended a pre-employment workshop to learn the do's and don'ts of the workplace. Not long afterward, I was offered a job at the Industrial Park as an assistant operator; I accepted immediately and got to work.

"During my first week, I was told to simply observe the way these machines operate. Gradually, I was entrusted with more responsibilities. I really like my job. I receive my salary on time and can even withdraw my pay from ATM booths."

Milad's financial contribution provides his family with a beacon of hope for the future

Milad uses nearly 60% of his earnings to support his family, and still has 40% left over to support his own goals. Being able to do both was a pipe dream not so long ago. This gives him a sense of pride and accomplishment he has never experienced before. His many dreams include purchasing a plot of land next to his existing family homestead and building a new home on it. His increased income will allow his younger sister to complete her Secondary School Certificate exams – if not her Higher Secondary Certificate. He is also excited about supporting his sister's future after she completes her education.

As for Milad, he aspires to become a main operator. About current trainees, he said, "If they're prepared to work hard, they will definitely get a job placement. They'll be all set to work right after completing their training."

laser-focused shahana



shahana

Scheduling an interview with Shahana was challenging. Eventually, she was able to spare some time during a weekend. Shahana was excited, talking about her new life. "Since I am in the factory's general services team, I have a tight schedule every day," she said with a laugh.

Shahana's career ambition is to be a college lecturer, and at one time she had been teaching at a junior high school in her village. Teaching may have earned her respect in her community, but her wages didn't cover her household expenses. Hoping for a job with a higher income, she signed up for a training course under the Uttoron project.

Shahana was not disappointed.

she knew a great opportunity when she heard it

Shahana is from a village near Chevron's Bibiyana Gas Plant and lives with her family of nine: her parents, five sisters and a brother. She first heard about the Uttoron project from public announcements. After three months of technical training from a local institute under the project, she followed this up with six months of post-training work.

Shahana currently works under the direct supervision of the compliance coordinator at a textile mill in Habiganj. She said proudly, "I was trained in electrical installation and maintenance. But after observing my capabilities, my current supervisor handpicked me to work on her team."

Her day begins by punching the timecards of 301 workers in the factory. Among others, her duties include the following:

- Managing the attendance registrar
- Calculating staff overtime
- Preparing salary sheets
- Maintaining records of employees who are currently on vacation or taking on-the-job training
- Quality control
- Any other tasks assigned by her supervisor

When asked how she juggles everything, Shahana quickly answered, "Very simple. I develop a task list at the start of the day and follow that to the letter. This was one of the key lessons from the pre-employment workshop after my technical training."

Keeping her dream alive

Shahana is currently working full time but has not given up on becoming a college lecturer one day. She has enrolled at a university, and her supervisor at work is very supportive. Since classes have been suspended due to the pandemic, her work at the mill has not been affected. Her university lecturers have also stepped in to motivate and guide her and rally her spirits.

Shahana is now something of a trailblazer in her community. She has even observed a growing interest in the training she received among some girls. As for her career at the mill, Shahana is determined to become a floor supervisor in the near future. "Being a local female worker with skills training under my belt, I know I'm capable of fulfilling my long-term career goals. The word 'impossible' doesn't exist in my vocabulary."



Shahana
HR worker and student

"It has never occurred to me that I can't do what I set my mind to do. I'm confident that with everyone's support and encouragement and God's blessings, I will make it one day."

combating the coronavirus by extending a helping hand



The coronavirus has ravaged countless countries all over the world. As the virus surfaced and spread throughout Bangladesh, the people of Chevron acted fast to help in the following ways during 2020 and 2021:

- Donated critical medical supplies and food
- Informed the public about crucial hygiene practices
- Joined forces with other companies operating in Bangladesh to make a real impact
- Donated an ultrasound system to the National Heart Foundation in Sylhet
- Donated two ICU ventilators to the Sylhet Shahid Shamsuddin Ahmed District Hospital – the only hospital in Sylhet dedicated to the treatment of COVID-19
- Donated eight hand-operated irrigation pumps and eight hand-operated power tillers to pipeline farmers
- Donated 200 sewing machines for 200 economically challenged women

supplying critical equipment and many other necessities

Early in the coronavirus pandemic, we donated 15 oxygen concentrators to four local hospitals near Chevron's Bibiyana and Moulavi Bazar gas plants. This equipment meets the immediate needs of patients suffering from hypoxemia, which occurs when levels of oxygen in the blood are lower than normal.

During May through July 2020, Chevron planned and distributed



8,500 relief packages to families located near the Bibiyana and Jalalabad gas fields. These care packages contained everything from soap to essential grocery items like rice, lentils, cooking oil and more. In a separate donation, 300 of these packages were distributed among underprivileged children of nine charity "Kushum Koli" schools. These schools are run by the Social Welfare Committee of the Dhaka Ladies Club.

making a big difference for lives and livelihoods

Under the Jibika project, Chevron distributed a wide range of equipment to support local livelihoods among 104 VDOs. These important donations included rickshaw/vans, rice threshers, power sprayers and power tillers. We also supplied every VDO with handwashing booths and infrared thermometers. Moreover, we distributed communication materials that urged people to make changes in their behavior. Public service announcements, leaflets and stickers all encouraged proper hygiene. Printed materials depicting handwashing illustrations and promoting vital personal practices were given out to approximately 3,465 households.

it takes a village

The US-Bangladesh Business Council, in collaboration with the American NGO Project C.U.R.E., donated essential medical supplies to Dhaka to help bolster Bangladesh's fight against the coronavirus. The initiative was supported by Council members representing Chevron, Excelerate Energy, Metlife, and

HSBC Bangladesh.

This effort and the companies involved were assisted by coordination and support from the following:

- The U.S. Embassy in Dhaka
- The U.S. Agency for International Development
- The Bangladesh Embassy in Washington, DC
- The Bangladesh Foreign Affairs Ministry
- The Bangladesh Directorate General of Health Services

The collaborative donation included:

- 60 oxygen concentrators
- Variable positive air pressure units and other oxygen supplies
- 45,000 pieces of personal protective gear, including KN95 and N95 masks, for coronavirus patients in medical colleges across the country
- 100 emergency relief beds for 13 hospitals across the country

holding ourselves to the highest standards

At Chevron Bangladesh, we are humbled by the many opportunities to bring aid and assistance to the wonderful people with whom we are privileged to live and work. As individuals and as a company, we strive always to be good citizens of the communities where we operate, within the energy industry, among our esteemed colleagues and throughout the world.

expected/achieved results

20%

income increase expected for 2,700 VDO households by 2022

363 MSMEs

increased incomes by 14% from year 1

15%

income increase expected for 7,500 customer households by 2022

\$345,967

in investments and trade, as of August 2021



uddokta

Uddokta – empowering entrepreneurs – is a partnership between Chevron and International Development Enterprises (iDE) under the BPI. The project seeks to amplify Chevron’s investments made in Bangladesh to improve the lives and livelihoods of rural communities through an increased focus on powering local entrepreneurs and building inclusive market systems that link smallholder producers to more rewarding opportunities.

As a result of improved access to goods and services delivered through enterprises supported by the project, Uddokta aims to trigger an increase in the incomes of over 2,700 VDO-affiliated households. It is also anticipated that project efforts will result in an increase in the annual revenues of 1,100 micro and small enterprises, as well as increase sales of quality inputs to smallholder farmers. Moreover, Uddokta will facilitate access to finance for participating enterprises to establish, grow and operate their businesses. In summary, it is expected 37,000 household members will benefit from augmented incomes as a result of improved access to goods and services due to systemic market changes catalyzed by Uddokta.

Uddokta has conducted a baseline survey and a market deep dive to assess the prevailing community scenario and training needs for potential micro, small and medium enterprises (MSMEs). Thus far, it has reached 650 MSMEs. In order to introduce new businesses and scale up existing ones, seed funds have been provided to 300 MSMEs and seven VDOs. The project has also facilitated connections with different financial institutions for improved client eligibility, as a result of which 48 MSMEs have received sizeable business startup and expansion loans from banks and microfinance institutes. Uddokta has also facilitated improved market dynamics by creating access to quality inputs, services and technologies from both public and private sector partners. Uddokta has signed service agreements with market leaders like iSocial, Alim and ATEC.

growing in confidence



jumela

Jumela is president of a VDO in the Sylhet District. She has been rearing cattle since 2014. In 2017, she received training in cattle management. Confident in her abilities to keep her business afloat despite various challenges, Uddokta selected Jumela as an entrepreneur of the livestock sector in 2020.

To supplement the training she had already received, Uddokta provided Jumela with business management training. This training imparted valuable knowledge and insights on key areas:

- Business plans
- New sales channels
- Expansion of her existing customer base
- Value addition
- Customer relationships

Jumela also learned about the importance of sales records in boosting profits of her cattle-rearing business. Uddokta facilitated increased access to valuable market information by allowing her to form linkages with various core market actors such as wholesalers, input retailers and service providers. Moreover, the project helped her establish links with financial institutions. This has made Jumela aware of the various loan products being offered by banks. These products make it easy to navigate getting a loan.

“With all that I have learned about running a cattle-rearing business and the linkages I have now established, I will get all the documents I need to obtain a loan as soon as possible.”

Based on the business plan she developed during the training, Jumela bought four bulls. The project also supported her business expansion plans by covering 25% of the cost for quality cattle feed and medicine. Thanks to Uddokta’s interventions, Jumela has revised her business cycle. She now rears livestock three times a year, as opposed to doing so for the entire year to sell cattle just before Eid Ul Azha. This has led to a 33% increase in income. With the profit she’s earned through her beef fattening business, Jumela has managed to purchase an additional two cattle and has been able to buy and sell other cattle during the year. She is well on her way to materializing her dream of running a large cattle farm.



Jumela
cattle farmer

“My husband and I are very excited with the results of our beef fattening business. If I can make a profit after just four months of investment, then expanding my business will be even more profitable. All I need now is support, confidence and encouragement.”

collaboration with embassy of Switzerland in Bangladesh (Switzerland)



chevron partners with iDE

As the COVID-19 pandemic persists in Bangladesh, economic insecurity continues to affect the population, especially threatening the livelihoods of youths in the rural areas.

The Embassy of Switzerland in Bangladesh (Switzerland) has approved an emergency grant for COVID-19 relief of CHF \$1.16 Million for Uddokta in order to support the Government of Bangladesh to mitigate the effects of the pandemic and rapidly assist communities through a broad range of activities in health, employment, environment, and education.

This co-investment in Uddokta will aim to achieve the project's overarching goal of improving incomes and livelihoods of people in the Sylhet Division through enterprise development and the strengthening of market systems, with a focus on combating high youth unemployment rates exacerbated by the pandemic. The collaboration with the Embassy of Switzerland in Bangladesh (Switzerland) includes cross-cutting objectives on gender empowerment and climate change mitigation. It aims to help at least 1,500 out-of-job youths aged 17-35 (of which 30% are women) affected by the pandemic to gain full-time equivalent (FTE) jobs or have sustainable and economically attractive income-generating opportunities to get on their feet and increase their household income by 50%. The co-investment from the Embassy of Switzerland in Bangladesh (Switzerland) will focus on the Habiganj, Moulavibazar, Sylhet, and Sunamganj districts.



a model VDO



The primary target of this business is to cover 9,000 decimals of land (300 acres) during the boro season for the farmers of three to four nearby villages. Operations commenced in January 2021.

Uddokta enabled the Aushkandi VDO to realize a 130% increase in income

Uddokta organized business management training for the VDO, thereby equipping it to effectively run their joint business. Following the training, the VDO learned proper record keeping techniques. Subsequently, they spread the word about its power tiller and irrigation business to farmers in four villages via demand creation meetings. Thus far, 70-80 farmers have received tillage and irrigation services and the irrigation pump supports 7,500 decimals of land. Despite being a lucrative venture, profits are not distributed among all 64 VDO members. This is because only a select few, including non-members, had initially invested in the irrigation service business. Thanks to the project intervention, the tillage service alone led to a 130% increase in income for the Aushkandi VDO.

A site visit by the Upazila agriculture officer (UAO) prompted him to suggest cultivating high-value crops. Examples of these include summer tomato, sunflower, mustard, etc. The UAO also recommended increasing the VDO's land tillage services and decreasing the use of water in the delivery of irrigation services. What's more, since the irrigation service is dependent on households' unreliable electricity supply, key stakeholders such as the Bangladesh Agricultural Development Corporation (BADC) have sought to address the issue on behalf of Uddokta. The VDO's future plans include purchasing a rice threshing machine and combine harvester.

aushkandi

Established in 2011, the Aushkandi VDO has 64 members. The VDO only limited itself to providing credit facilities for its members, which earned them a paltry 10% of their initial investment. What's more, they never explored more profitable income-earning opportunities. The VDO president noticed that insufficient tillage services and lack of proper irrigation during the "boro" season (December-March) had turned large tracts of land fallow. This made it difficult for the community to cultivate agricultural products. Soon after, Uddokta started communicating with the Aushkandi VDO. Nine MSMEs were selected, covering aquaculture, dairy and horticulture. Six months later, the project organized an assessment to discuss the potential for a joint business.

A formal assessment meeting was held to explore the joint business concept, business selection procedure, scope of business for the cooperatives and leveraging of available opportunities. The outcome of the meeting was that VDO members decided on two possibilities for a joint business:

- A power tiller machine service
- An irrigation service

The VDO purchased a power tiller with joint monetary support from both Uddokta and BRAC followed by a submersible irrigation pump. In all, 14 community members (12 VDO and two non-VDO) have invested in the VDO's irrigation service business.



Aushkandi VDO

“The VDO president acknowledges, “Uddokta’s facilitation and mentorship have identified solutions for some long-standing issues faced by our communities. As next steps, the Aushkandi VDO plans to extend our irrigation services to around 12,000 decimals of land making it easier for our farmers to cultivate land and opening the door to new business opportunities for us.”

uddokta

the focused



ibrahim

Ibrahim is a member of a VDO in the Sylhet District. Although his primary source of income was his work as a day laborer, he started rearing 50 ducks on an experimental basis in 2014. In 2018, after receiving training in duck rearing from the Jibika Project, he started rearing 350 ducks.

In 2020, Uddokta selected him as an entrepreneur in the poultry sector and provided him access to business management training and the accelerator program. Ibrahim's engagement with the project convinced him that duck-rearing was a profitable business. It also taught him about the importance of developing a business plan, maintaining sales records and calculating cost/benefit analysis. Additionally, the project facilitated connections with several egg and duck wholesalers, para-veterinarians and feed sellers.

Ibrahim has seen a 31% increase in his income since Uddokta intervened on his behalf

These new connections now provide Ibrahim access to timely treatment services and higher-quality feed. Based on his business plan, he purchased 450 egg-laying ducks. Plus, he used his prior training and the income earned from selling eggs and ducks to build a large shelter for his ducks. Ibrahim even had enough left over to purchase an additional 200 ducks to

rear. Thanks to Uddokta's interventions, Ibrahim's income has increased by 31%.

In February 2021, Ibrahim bought a shallow engine-powered vehicle used widely in Bangladesh, known as "mishuk." He has also started producing various vegetables on 30 decimals (0.3 acres) of land. In March 2021, he purchased another 500 ducks. Ibrahim's future plans involve building another farm where he can rear his 500 ducks and branch out into cattle as well.



Ibrahim
poultry farmer

"If I had continued to focus on my day labor job, I would have never been able to afford an asset like a mishuk. I've been able to do all this thanks to my expanded duck-rearing business."

clinical progress



community clinics

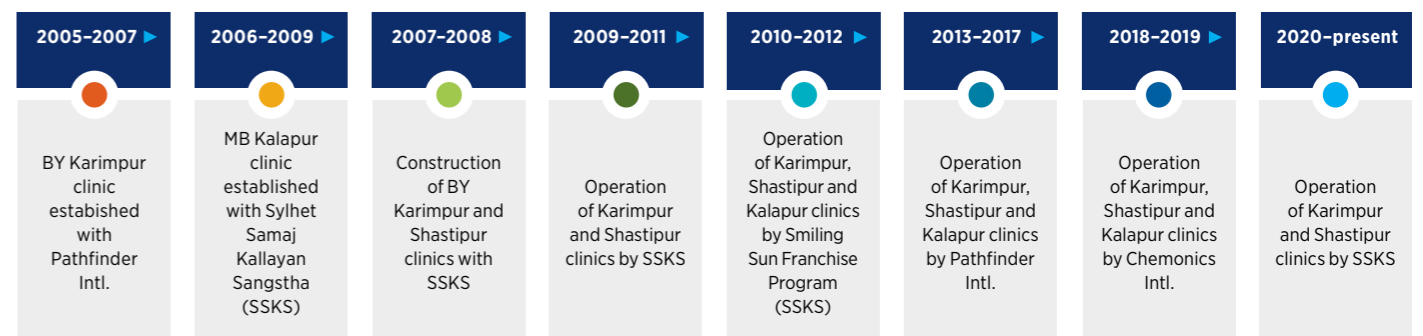
For 15 years now, Chevron Bangladesh has been delivering on our commitment to serve local communities around the Bibiyana Gas Field with affordable, quality health services. Beginning in 2006, our sponsorship of the Karimpur and Shastipur community clinics continues to be a thriving, key initiative of this ongoing support.

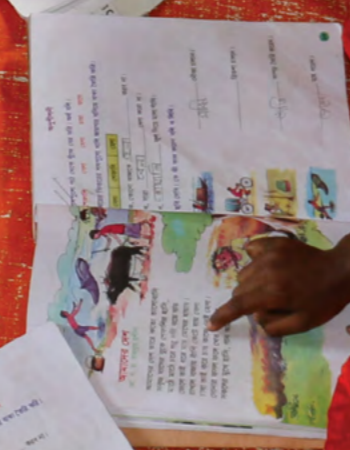
In April 2020, ownership of these two clinics was transferred from Surjer Hashi Network (SHN) to Sylhet Samaaj Kallayan Sangstha (SSKS). Our vision for the transition is simply to ensure the sustainability of the clinics so that they can help the community in the long run.

This milestone is just one more way Chevron Bangladesh is making a positive difference in our neighbors' lives here. Needless to say, it's a privilege to help empower the people among whom we live and work.



clinic establishment timeline







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